



Code of Conduct: Parents/Guardians

As a parent/guardian, we understand you have the right to:

- Be assured that your child is safeguarded during their time with us.
- Know how to access our club policies, rules and procedures.
- Know who the Welfare Officer is and how to contact them.
- Know that any concerns about your child's welfare will be listened to and responded to.
- Know what qualifications and training those with responsibility for your child have.
- Be informed of problems or concerns relating to your child, where appropriate.
- Know the procedure should your child be involved in an accident or become injured.
- Provide your consent or otherwise for photography and trips away.
- Make a complaint to the club committee or Welfare Officer (as appropriate).

As a parent/guardian, we expect you to agree to the following:

- Complete and return the Medical Information Form as requested by the club/Bradford Council and provide details of any health conditions/concerns relevant to my child on the consent form
- Report any changes in the state of my child's health to the coach prior to training sessions or events.
- Ensure that the club/Bradford Council has up-to-date contact details for me and for any alternative person(s) as required.
- Deliver and collect my child punctually to and from training sessions/events. I will inform a member of the coaching staff if there is an unavoidable problem.
- Inform the coach/welfare officer before a session if my child is to be collected early from a training session/event and if so, by whom.
- If the coaching team changes my child's squad and/or training times, I will remember that the change is to provide appropriate levels of training and to enable my child to progress and I should therefore support and encourage this.
- Encourage my child to obey the rules and teach them that they can only do their best.
- Behave responsibly as a spectator during training/events and treat members, coaches, committee members and other parents of members of both my child's organisation and any other organisation with due respect, in accordance with Swim England's commitment to equality and diversity.
- Respect and celebrate difference in our club and not discriminate against anyone else on the grounds of gender, race, sexual orientation, faith or ability.
- Understand that the use of abusive or inappropriate language, bullying, physical violence or any other behaviour which hurts others will not be tolerated by the club.
- Understand that poor behaviour may result in the club taking disciplinary action against you. Any behaviour which alleges a criminal offence will be reported to police by the club.
- Show appreciation and support my child and all the team members.
- Ensure my child's needs are met in terms of nutrition and I will listen to advice given from the coach/nutritionist.

- Support the coach appropriately and raise any concerns I may have in an appropriate manner to the Welfare Officer.
- Never enter poolside unless requested to do so or in an emergency.
- Any discussions with the coach, to be arranged at a mutually convenient time.
- Ensure your child understands their Code of Conduct.
- Most of all, I will help my child to enjoy the sport and to achieve to the best of their ability.

Breaches of this Code of Conduct may result in disciplinary action being taken against you by the club committee. Continued issues and repeated breaches may result in parents/ guardians being asked not to attend the club, something we never want to do.